Coronavirus (COVID-19) Pandemic Alert (July 1, 00:00 JST)

Sendai Airport is working closely with the Ministry of Justice, the Ministry of Health, Labor and Welfare and other government agencies to prevent the spread of the COVID-19 at the airport.

Please read the following information prior to coming to the airport. We ask for your kind understanding and cooperation.

【Preventing the Spread of Infection in the Airport】

- Airport staff are being encouraged to wear face masks to prevent the spread of the coronavirus.
- We have enhanced cleaning frequency to disinfect and clean doorknobs and handrails including escalators in the passenger terminal building.
- Please keep sufficient space in front and behind when queuing at airline counters and passenger screening checkpoints.
- We ask you to be conscientious about washing your hands, wearing a face mask and covering your nose and mouth when you cough in order to prevent the spread of infection.
- We encourage you to use the hand sanitizers placed in various locations at the passenger terminal building.

【Notice from Immigration Services Agency of Japan】

Following the spread of the COVID-19 infection, the coverage of the entry ban has been expanded as follows starting from July 1, 2020 at 00:00 AM JST.

1. Foreign nationals holding a Chinese passport issued at Hubei or Zhejiang of the People's Republic of China
2. Foreigners who have stayed in the areas in the table below within 14 days prior their arrival in Japan

Table

Country & Region
Iceland, Ireland, Azerbaijan, Afghanistan, United Arab Emirates, Algeria, Argentina, Albania, Armenia, Antigua/Barbuda, Andorra, Israel, Italy, Iraq, Iran, India, Indonesia, Ukraine, Uruguay, United Kingdom, Ecuador, Egypt, Estonia, Eswatini, El Salvador, Australia, Austria, Oman, Netherlands, Guyana, Kazakhstan, Qatar, Canada, Ghana, Cape Verde, Gabon, Cameroon, South Korea, North Macedonia, Guinea, Guinea-Bissau, Cyprus, Cuba, Greece, Kyrgyzstan, Guatemala, Kuwait, Granada, Croatia, Costa Rica, Kosovo, Columbia, Democratic Republic of Congo, Cote d'Ivoire, Saudi Arabia, Sao Tome and Principe, San Marino, Djibouti, Jamaica, Georgia, Singapore, Switzerland, Sweden, Spain, Slovakia, Slovenia, Equatorial Guinea, Senegal, Serbia, Saint Kitts and Nevis, Saint Vincent and the Grenadines, Tajikistan, Thailand, Taiwan, Czech Republic, China, Chile, Central Africa, Denmark, Germany, Commonwealth of Dominica, Dominican Republic, Turkey, Nicaragua, New Zealand, Norway, Haiti, Pakistan, Vatican, Panama, Bahamas, Hungary, Bahrain, Barbados, Bangladesh, Philippines, Finland, Brazil, France, Bulgaria, Brunei, USA, Vietnam, Belarus, Belgium, Peru, Bosnia and Herzegovina, Poland, Bolivia, Portugal, Honduras, Malta, Malaysia, South Africa, Mexico, Monaco, Mauritania, Maldives, Moldova, Morocco, Montenegro, Mauritius, Latvia, Lithuania, Liechtenstein, Luxembourg, Romania, Lebanon, Russia

【For those returning to / entering Japan】

- Please notify quarantine officer, if you have been in any of the countries listed in the table above in the last 14 days.
- If you have cough, fever or other symptoms, or if you are taking cough medicine or an antipyretic (fever reducing medicine), report to quarantine officer when entering the country.
- If you have develop aforementioned symptoms after entering Japan and if you have been in or traveled through any of the countries listed in the table above, please contact "consultation center for the returnees and people who were in contact with infected individuals" by phone and inform the center that you have been in a country

or countries listed in the table below. Please wear a face mask when you visit a clinic that the center refers you to (Please also see a health declaration card passed to you on board your aircraft).

- Those who are entering or returning to Japan from any of the countries listed in Table below will be asked to stay at facilities designated by the quarantine director for 14 days first, and to avoid using any public transportation during that time.

【For those departing from Japan】

Many countries have established entry restrictions to Japan and travelers from Japan. When considering travel to these countries, be sure to check the latest information, such as the websites of the authorities of each country, and the embassy in Tokyo.

【Request from the Ministry of Land, Infrastructure, Transport and Tourism】

1. Passengers with a fever or other symptoms are asked to refrain from boarding.
2. Hand washing and sanitizing as well as basic coughing and sneezing etiquette are fundamental to preventing infection. We ask that everyone observe these practices in the airport, on board aircraft and when using public transport, and also wear a face mask and refrain from conversation.
3. Also, in order to reduce the incidence of contact, we urge that remote working and staggered commuting hours be introduced across the board for those who travel to work by public transport.

【Other Notice】

From March 9, 2020 at 00:00 AM JST, passenger aircrafts flying from the People's Republic of China or the Republic of Korea are required to limit their arrival destinations in Japan to Narita International Airport (NRT) and Kansai International Airport (KIX).

【COVID- 19 Useful Information and Resources】

Further information is available on the following websites:

About Coronavirus Disease 2019 (COVID-19) / Ministry of Health, Labor and Welfare
https://www.mhlw.go.jp/stf/seisakunitsuite/bunya/newpage_00032.html

Useful Information on the Novel Coronavirus Disease (COVID-19) / the Prime Minister of Japan and His Cabinet
https://japan.kantei.go.jp/ongoingtopics/coronavirus_info_e.html

COVID-19 Information and Resources / Cabinet Secretariat
https://corona.go.jp/en/

Japan National Tourism Organization (JNTO) operates a visitor hotline 24 hours a day, 365 days a year. Call for tourist information or assistance in the case of accidents and emergencies including COVID-19. Support is available in English, Chinese, Korean and Japanese.
https://www.japan.travel/en/plan/hotline/
Japan Visitor Hotline（PDF：565KB）