

Regulations on Domestic Passenger Service Facility Charge at Sendai Airport

Article 1 (Purpose)

These regulations determine the necessary matters regarding the charges and the procedures of collecting charges in the use of various facilities, the passenger information facilities and the passenger transport vehicles provided by Sendai International Airport Co., Ltd. (hereinafter referred to as “the Company”) within the public zone for domestic flight passengers (hereinafter referred to as “Passenger Service Facility”) in Sendai Airport (hereinafter referred to as “the Airport”).

Article 2 (Usage Charge)

The passengers departing from or arriving at the Airport using the Passenger Service Facility (hereinafter referred to as “Passengers”) shall pay Passenger Service Facility Charge (hereinafter referred to as “Usage Charge”) to air transport operators or their agents upon the issuance of air tickets.

2 The amount of the Usage Charge in the preceding paragraph shall be as described in Appendix 1.

3 Notwithstanding the provisions of the preceding two paragraphs, the Company exempts Passengers presented in the Appendix 2 from paying the Usage Charge.

Article 3 (Suspension of Operation)

The Company may suspend part of the operations of Passenger Service Facilities in the following cases without refunding the Usage Charge.

(1) When the Passenger Service Facilities have been damaged or disabled

(2) When repairing and other works are conducted on the Passenger Service Facilities

(3) In addition to the cases in the preceding two provisions, when the suspension of operations is deemed particularly necessary for management of the Passenger Service Facilities

Article 4 (Refund)

As for refunds after the payment of the Usage Charge, air transport operators or their agents who have issued air tickets will provide refunds, only if the passengers have cancelled their departure from or arrival at the Airport or the Company deems it necessary. Meanwhile, the procedures for refunding the Usage Charge shall be provided by the air transport operators or their agent who has issued the air tickets.

Article 5 (Duties of Air Transport Operator)

Air transport operators shall submit the documents necessary for calculating the Usage Charge such as the report on the number of passengers by each aircraft, to the Company by the date designated by the Company.

2 The Company may claim the Usage Charge amount to air transport operators by calculating Usage Charge amount based on the report in the preceding paragraph and compiling them by the month from the beginning to the end.

3 Air transport operators shall pay the Usage Charge amount received from Departing or Arriving Passengers based on the claim in the preceding paragraph by the due date designated by the Company.

4 In the event of a delayed payment of the Usage Charge described in the preceding paragraph, air transport operators will be subject to payment of arrears calculated at the rate of 14.5% per annum on the overdue amount from the day following the original due date to the date of payment. Meanwhile, any fraction of less than one yen in the payment of arrears shall be rounded down.

5 When air transport operators allow any passenger to get on board without issuance of air ticket or with any air ticket without the sign of completion of Usage Charge payment on the air ticket (excluding the applicable passengers of paragraph 3 of Article 2), air transport operators are responsible for collecting payment of any applicable charges at the boarding process.

Article 6 (Suspension of Usage)

In the event a passenger does not pay the Usage Charge, the Company may suspend the usage of the Passenger Service Facilities or implement other necessary measures.

Article 7 (Administrative Procedures)

The administrative procedures and any other conditions concerning the collection of the Usage Charge between the Company and air transport operators shall be subject to the separate agreements between both parties.

Article 8 (Other than Air Transport Operator)

In the event a person other than air transport operator uses the Passenger Service Facilities in the Airport, and departs or arrives by operating aircraft, he/she shall pay the Usage Charge to the Company as applied similarly to Article 2 and 3.

Article 9 (Modification of Regulations)

When modifying the regulations, the Company shall determine the effective date of change and announce the modification with the details and the effective date on the Company's website. Passengers who are issued air tickets or depart from or arrive at the Airport using Passenger Service

Facilities after such changes will be deemed to have consented to these regulations as amended by such changes and will be subject to these regulations as amended by such changes. The regulations before change shall be applied to the air tickets for which payment was made pursuant to Paragraph 1 of Article 2 by one day before the effective date.

Article 10 (Application of Regulations)

The Japanese language version shall be the master copy of these regulations, and their interpretation shall be in accordance with the law of Japan. The law of Japan shall apply to any items not specified in these regulations.

2 The Sendai District Court or the Sendai Summary Court shall be the exclusive court of jurisdiction in the first instance for any disputes related to these regulations.

Supplementary Provisions

1 These regulations will become effective as of Jun 1th, 2025.

2 The Usage Charges in these regulations will be applied to the domestic Passengers who will depart from or arrive at the Airport using the Passenger Service Facilities on or after May 19th, 2026 (excluding the passengers who are issued air tickets before May 28th, 2025).

(Appendix 1)

Amount of Passenger Service Facility Charge

(including consumption tax and local consumption tax)

○Passenger Service Facility Charge for Domestic Flight

(Domestic Passengers departing from or arriving at the Airport using the Passenger Service Facilities)

Adult (12 years old or older) : 1 person 290 yen

Child (3years old or older and younger than 12 years old) : 1 person 150 yen

* Child rate for the Passenger Service Facility Charge is applied only if a passenger uses a child discount air ticket or it can be confirmed that the passenger is at age less than 12 years old. A passenger at age less than 3years old shall not be charged. However, a passenger who uses seat shall be considered as child, even if he/she is at age less than 3 years old.

(Appendix 2)

Passengers listed below shall be exempted from charges.

- (1) A passenger who uses aircraft exclusively for diplomatic purposes or for official services
- (2) A passenger who boarded on the aircraft that has landed at the Airport after taking off, for reasons beyond the operator's control without landing at another aerodrome
- (3) A passenger who boarded on the aircraft that has made unscheduled landing at the Airport due to failure of aircraft or its equipment, seizure of aircraft by the Act on Punishment of Unlawful Seizure of Aircraft, occurrence of an emergency patient or case, or occurrence of act that may hinder the safety operation of aircraft such as placing explosives in aircraft
- (4) A passenger who boarded on the aircraft that has landed at the Airport temporarily as it could not land at the aerodrome of the original destination due to the weather at and around the aerodrome
- (5) A passenger who boarded on the aircraft that has landed at the Airport in compliance with orders from Air Traffic Control or due to any other administrative necessity
- (6) Among those passengers who boarded on the aircraft that has delayed departure to the next day or later due to failure of aircraft or its equipment, occurrence of an emergency patient or case, hijack, bad weather around the Airport, closure of runways, or air traffic control and any other administrative necessity, a passenger who has already paid the Usage Charge
- (7) In addition to the preceding provisions, a passenger whom the Company has particularly permitted